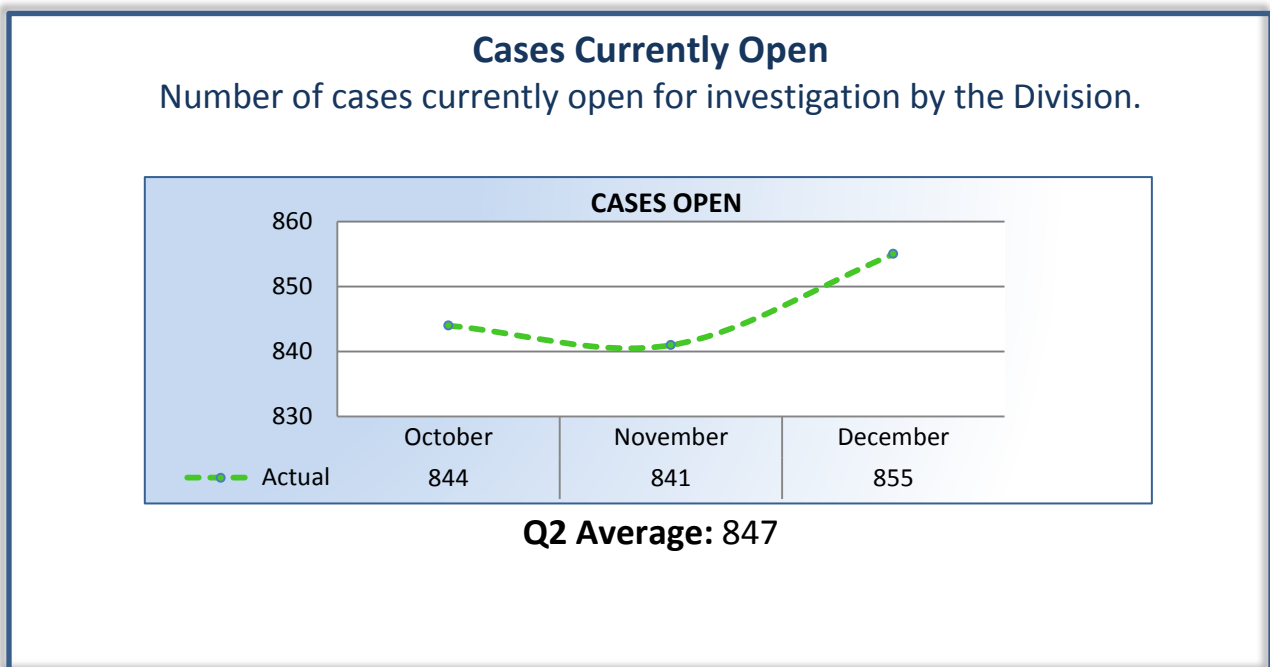
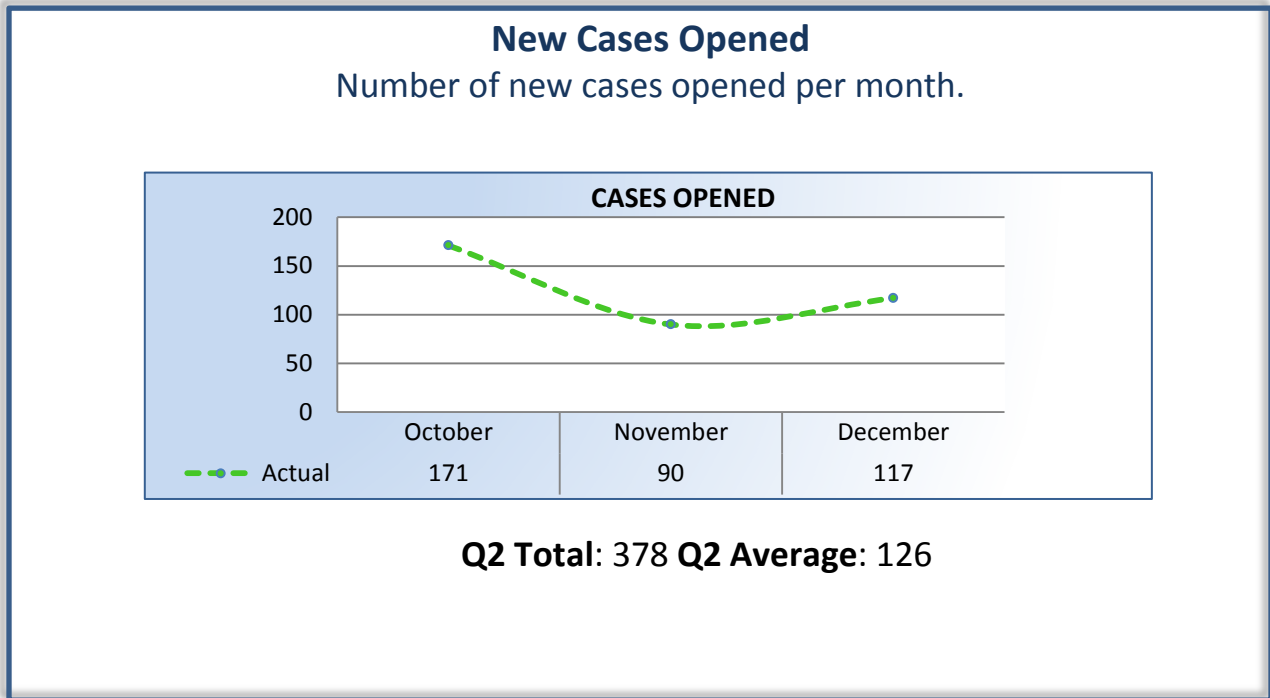


Performance Measures

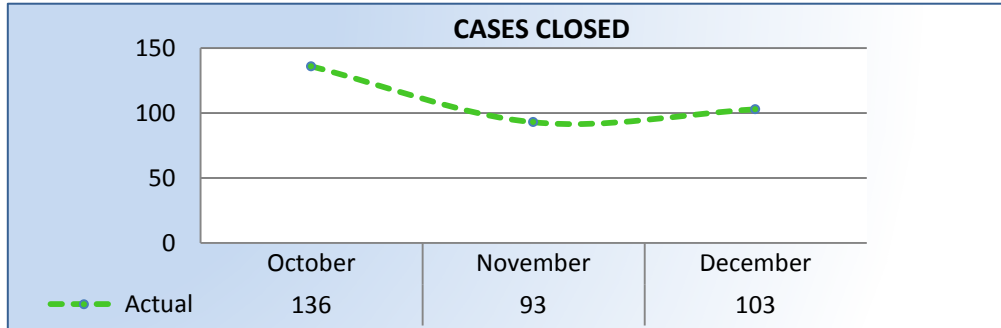
Q2 Report (October - December 2013)

To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.



Cases Closed

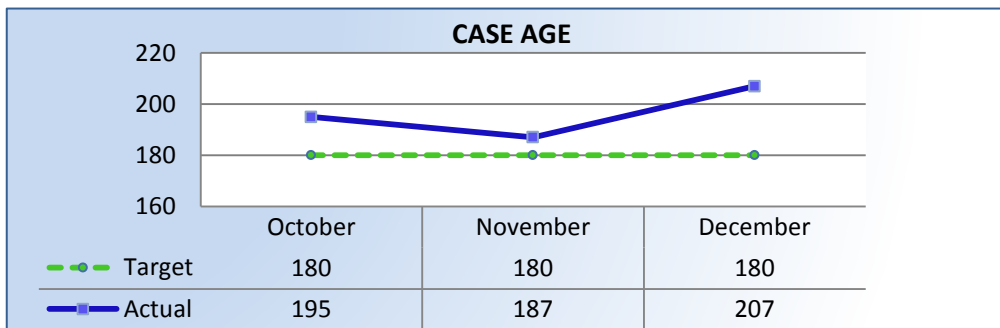
Number of cases closed by the Division per month.



Q2 Average: 111

Average Case Cycle Time

Average number of days to close cases. Cycle time is calculated from day of receipt, to day of closure by the Division.



Target Average: 180 Days | Actual Average: 196 Days