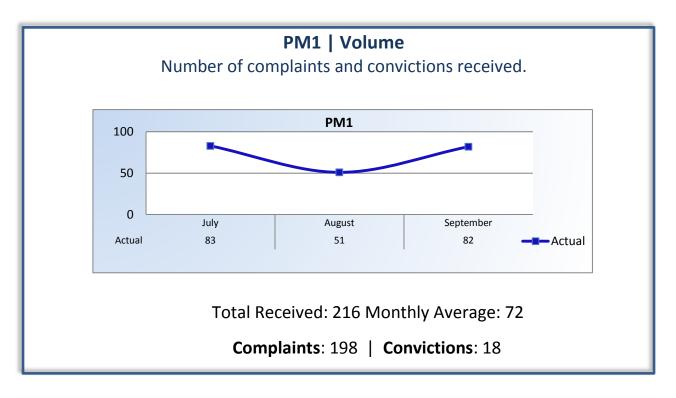
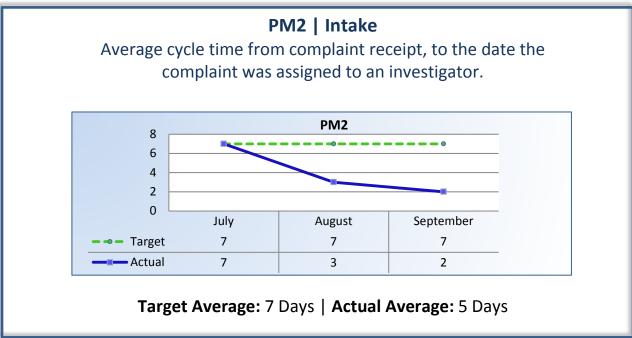
## Department of Consumer Affairs Cemetery and Funeral Bureau

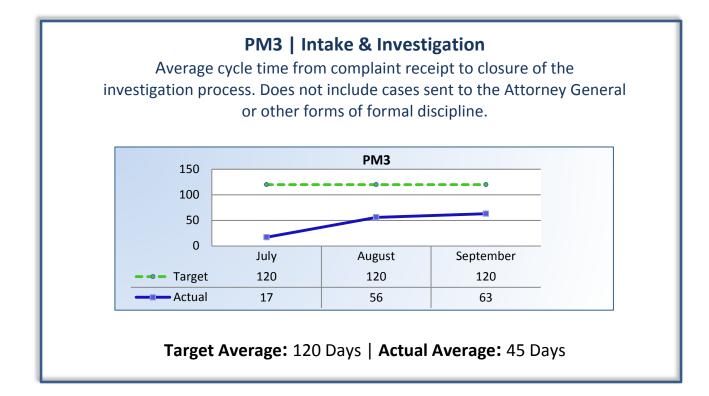
### **Performance Measures**

#### Q1 Report (July - September 2014)

To ensure stakeholders can review the Bureau's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.

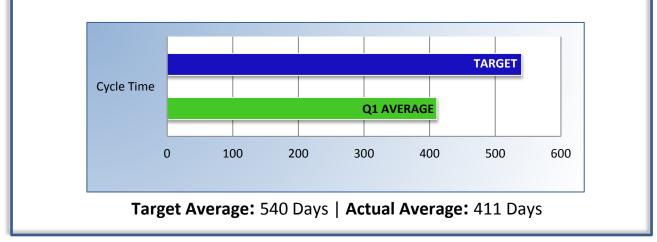


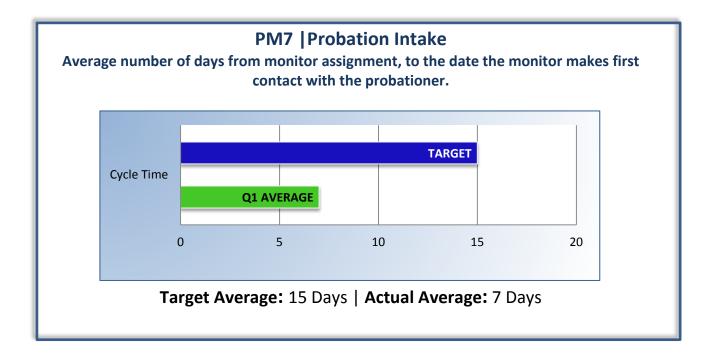






Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Bureau and prosecution by the AG).





#### PM8 |Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

# The Bureau did not report any new probation violations this quarter.

Target Average: 15 Days | Actual Average: N/A