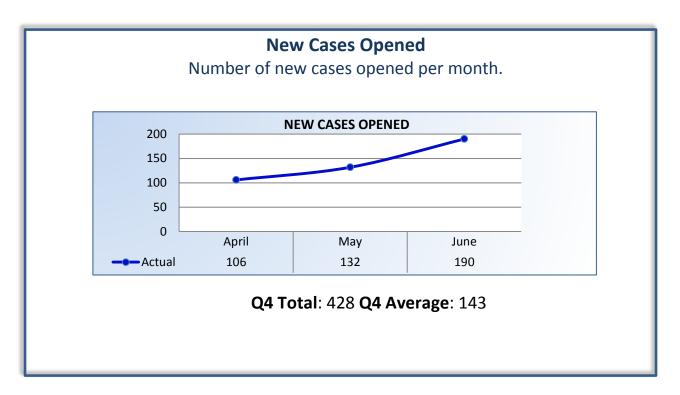
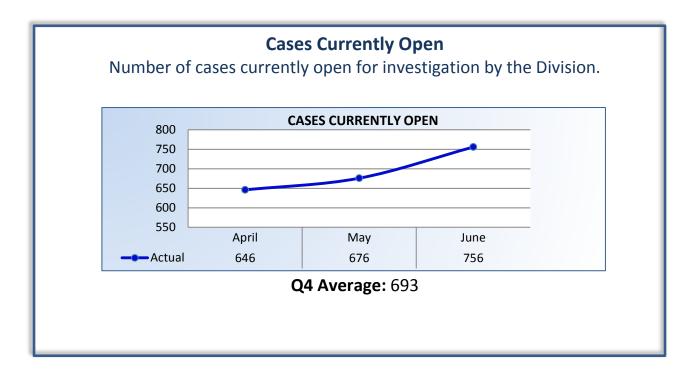
## Division of Investigation

## **Performance Measures**

Q4 Report (April - June 2015)

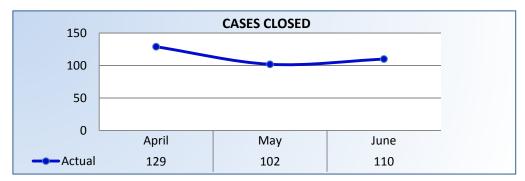
To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.







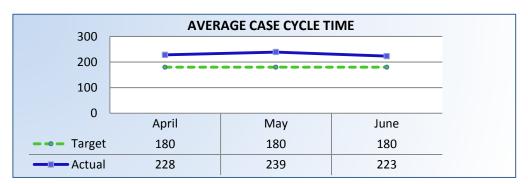
Number of cases closed by the Division per month.



Q4 Average: 114

## **Average Case Cycle Time**

Average number of days to close cases. Cycle time is calculated from day of receipt, to day of closure by the Division.



Target Average: 180 Days | Actual Average: 230 Days