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Updated July 2018

PUBLICATION TITLE	Revised	Other Available Languages*	On Internet?	Quantity
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**Accountancy, Board of**

California Board of Accountancy: Who We Are	2009		N	
Consumer Assistance Booklet	2012		Y	

**Arbitration Certification Program**

Lemon-Aid for New Car Buyers	2016	S	Y	
California's Certified Arbitration Programs	2014	S	Y	
California's Lemon Law Q&A	2014	S	Y	

**Architects, Board of**

Consumer's Guide to Hiring an Architect	2012		Y	
Consumer Tips for Design Projects	2014		Y	

\*All publications are available in English. Use the pull-down arrows or the codes listed below to select additional languages when available.  
 A=Armenian Ca=Cambodian Ch=Chinese F=Farsi Hm=Hmong K=Korean M=Mandarin R=Russian S=Spanish T=Tagalog Th=Thai V=Vietnamese

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### Automotive Repair, Bureau of

A Consumer's Guide to Automotive Repair in California	2015	S	Y	
Auto Body Inspection Program	2012		Y	
Some Things You Need to Know About Smog Check in California	2015		Y	
Summer Driving Tips for Getting Your Car in Shape	2014		Y	
Winter Driving Tips	2014		Y	

### Barbering & Cosmetology, Board of

Board of Barbering & Cosmetology General Brochure	2009		Y	
Barbering: A Tradition in Excellence	2013		Y	
Chemical Exfoliation Safety Tips	2015		Y	
Chemical Hair Care Treatments (Consumer Fact Sheet 1)	2014		Y	
Complaint Process (Consumer Fact Sheet 2)	2014	V	Y	
Consumer Guide to Barbering and Cosmetology Services	2013	S, V	English only	
Cosmetology: Beauty at its Best	2013			
Electrology	2014		Y	
Esthetics: Beauty is About Being Comfortable in Your Own Skin	2013		Y	
Eyelash Extensions Safety Tips	2016		Y	
Infection Control in the Salon (Consumer Fact Sheet 3)	2014		Y	
In-Home Services (Consumer Fact Sheet 4)	2014		Y	
Manicuring: Where Quality and Safety Go Hand-in-Hand	2013		Y	
Medical Spas: What You Need to Know (Consumer Fact Sheet 5)	2014		Y	
Skin Tag and Mole Removal (Consumer Fact Sheet 6)	2014	V	Y	
Pedicure Safety Tips	2013		Y	
Waxing Safety Tips 2015	2015		Y	
Whirlpool Footspa Safety (Consumer Fact Sheet 7)	2014	V	Y	

### Behavioral Sciences, Board of

Professional Therapy Never Includes Sex For orders of 5 or more, contact the Board at (916) 574-7830	2011	S	Y	
Self-Empowerment: Choosing a Mental Health Professional in California	2008	K, S	Y	

### Cemetery and Funeral Bureau

For Peace of Mind ... Funeral and Cemetery Arrangements	2012		Y	
Consumer Guide to Cemetery and Funeral Purchases	2013	S	Y	
Pre Need Q & A	2013		Y	

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### Board for Chiropractic Examiners

A Consumer's Guide to Chiropractic Care	2015		Y	
About the Board for Chiropractic Examiners	2015		Y	

### Contractors State License Board

10 Tips for Making Sure Your Contractor Measures Up	2013	Ch, K, S, T, V	Y	
A Consumer Guide to Asbestos	2013		Y	
A Consumer's Guide to Filing a Small Claims Court Construction Claim	2013		Y	
A Consumer's Guide to Filing Construction Complaints	2013	S	Y	
A Homeowner's Guide to Preventing Mechanic's Liens	2013	S	Y	
After a Disaster-Don't Get Scammed!	2013	S	Y	
Before You Dive Into Swimming Pool Construction	2013		Y	
Building a Rewarding Career Protecting California Consumers	2013		online only	
Choosing the Right Landscaper	2013		Y	
Owner-Builders Beware! Know Your Responsibilities	2013	S	Y	
Terms of Agreement: A Consumer's Guide to Home Improvement Contracts	2013		Y	
Tips for Hiring a Roofing Contractor	2013	S	Y	
Traveling Contractor Scams Tip Sheet	2008		Y	
What Is a Stop Order?	2013		Y	
What Seniors Should Know Before Hiring A Contractor	2013	S	Y	
What You Should Know Before You Hire A Contractor	2013	Ch, K, S, T, V	Y	

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### Electronic and Appliance Repair, Home Furnishings and Thermal Insulation, Bureau of

Consumer Guide to the Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	2012		N	
California's Upholstered Furniture and Bedding Laws	2016		Y	

### General Information/Misc.

Consumer's Guide to Healthcare Providers	2014	S	Y	
Department of Consumer Affairs: Who We Are and What We Do	2014	S	Y	
Senior Scambuster Kit	various	S	Y	
The Small Claims Court: A Guide to Its Practical Use	2016	S	online only	
Your Voice is Powerful! Learn What You Can Do to Solve Complaints	2009	S	Y	

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### Landscape Architects Technical Committee

Selecting a Landscape Architect for Residential Projects	NONE		Y	
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### Medical Board

Don't Wait—File a Complaint!	2016		Y	
How Complaints are Handled	2015	S	Y	
Information and Services for Consumers	2009	S	Y	
Most Asked Questions About Medical Consultants	2015	S	Y	
Questions and Answers About Investigations	2015	S	Y	

### Naturopathic Medicine Committee

A Consumers Guide to Naturopathic Medicine	2014		Y	
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### Optometry, Board of

Focus on Your Eyes: What to Expect at an Eye Examination	2012		Y	
Cosmetic Contacts: Change the Look of Your Eyes Safely and Legally	2012		Y	
California State Board of Optometry: Focus on Consumer Protection	2012		Y	

### Pharmacy, Board of

Bringing Prescription Drugs Into the U.S. from Foreign Countries	2010		Y	
Counterfeit Drugs (Fact Sheet)	2010		Y	
Counterfeit Drugs: Protect Yourself, Your Family, and Your Pets	2014		Y	
Diabetes: Engage Your Health Team!	2006	Ch, S, V	Y	
Did You Know? Oral Health Information	2006	Ch, S, V	Y	
Ever Miss a Dose of Your Medicine? Here are Some Tips	2006	Ch, S, V	Y	
Generic Drugs: High Quality, Low Cost	2006	Ch, S, V	Y	
Is Your Medicine in the News?	2006	Ch, S, V	Y	
Lower Your Drug Costs So You Can Keep Taking Your Medicine	2006	Ch, S, V	Y	
Measuring Liquid Medicine	2008		Y	
Splitting Pills: Understanding the Benefits and Risks	2015		Y	
Thinking of Herbals?	2006	Ch, S, V	Y	

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### Physician Assistant

What is a Physician Assistant?	2013	S	Y	
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### Podiatric Medicine

Diabetics: Keep an Eye on Your Feet	2008	S	Y	
Doctors of Podiatric Medicine ...Keep America on the Move	2011	S	Y	
Information for Consumers	2015	S	Y	
Information on Advertising	2015		Y	
You Don't Have to Live with Foot Pain: Orthotics Can Help	2008	S	Y	

### Private Postsecondary Education, Bureau for

Success Starts Here	2013		Y	
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### Professional Fiduciaries Bureau

Do You Need a Professional Fiduciary?	2014		Y	
Do You Provide Fiduciary Services and Need to be Licensed?	2014		Y	
What is a Professional Fiduciary?	2015		N	
What You Should Know Before Hiring a Professional Fiduciary	2014		Y	

### Psychology, Board of

For Your Peace of Mind: Guide to Psychological Services	2014	Ch, K, R, S, T, V	Y	
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### Registered Nursing, Board of

Enforcement Division	2015		Y	
Protecting California's Healthcare Consumers	2015		Y	
Registered Nurses in Recovery	2015		Y	

### Respiratory Care Board

Home Care Brochure	2006		N	
Unlicensed Practice Alert	2006		N	

### Security and Investigative Services, Bureau of

A Consumer's Guide to Repossession Practices	2016		Y	
Consumer Guide to Alarm Companies	2015		Y	
Locksmith Consumer Tips	2015		Y	

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### Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board

Mail Order/Internet Hearing Aids (Info sheet 5)	NONE		Y	
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### Structural Pest Control Board

Questions and Answers About Fumigation	2013		Y	
Questions and Answers About Termites	2013		Y	

### Veterinary Medical Board

Protect Your Pet: Know Your Veterinary Healthcare Team!	2009		Y	
What You Need to Know (Info card)	2009		Y	
Who's Who in the Veterinarian's Office	2009		Y	

### Vocational Nursing and Psychiatric Technicians, Board for

Consumer Protection and the Enforcement Division	2016		N	
Enforcement Division	2016		N	
Protecting California's Healthcare Consumers	2016		N	

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