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 Updated May 2020

PUBLICATION TITLE	Revised	Other available languages*	On internet?	Quantity
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Accountancy, Board of

California Board of Accountancy: Who We Are	2009		N	
Consumer Assistance Booklet	2012		Y	

Arbitration Certification Program

Lemon-Aid for Consumers	2019		Y	
California's Certified Arbitration Programs	2019		Y	
California's Lemon Law Q&A	2019		Y	

Architects, Board of

Consumer's Guide to Hiring an Architect	2012		Y	
Consumer Tips for Design Projects	2014		Y	

*All publications are available in English. Use the pull-down arrows or the codes listed below to select additional languages when available.
 A=Armenian Ca=Cambodian Ch=Chinese F=Farsi Hm=Hmong K=Korean M=Mandarin R=Russian S=Spanish T=Tagalog Th=Thai V=Vietnamese

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Automotive Repair, Bureau of

A Consumer's Guide to Automotive Repair in California	2015		Y	
Auto Body Inspection Program	2012		Y	
Some Things You Need to Know About Smog Check in California	2015		Y	
Summer Driving Tips for Getting Your Car in Shape	2014		Y	
Winter Driving Tips	2014		Y	

Barbering and Cosmetology, Board of

Board of Barbering and Cosmetology General Brochure	2009		Y	
Barbering: A Tradition in Excellence	2013		Y	
Chemical Exfoliation Safety Tips	2015		Y	
Chemical Hair Care Treatments (Consumer Fact Sheet 1)	2014		Y	
Complaint Process (Consumer Fact Sheet 2)	2014		Y	
Consumer Guide to Barbering and Cosmetology Services	2013		Y	
Cosmetology: Beauty at Its Best	2013		N	
Electrology	2014		Y	
Esthetics: Beauty Is About Being Comfortable in Your Own Skin	2013		Y	
Eyelash Extensions Safety Tips	2016		Y	
Infection Control in the Salon (Consumer Fact Sheet 3)	2014		Y	
In-Home Services (Consumer Fact Sheet 4)	2014		Y	
Manicuring: Where Quality and Safety Go Hand-in-Hand	2013		Y	
Medical Spas: What You Need to Know (Consumer Fact Sheet 5)	2014		Y	
Skin Tag and Mole Removal (Consumer Fact Sheet 6)	2014		Y	
Pedicure Safety Tips	2013		Y	
Waxing Safety Tips 2015	2015		Y	
Whirlpool Footspa Safety (Consumer Fact Sheet 7)	2014		Y	

Behavioral Sciences, Board of

Therapy Never Includes Sexual Behavior For orders of five or more, contact the Board at (916) 574-7830.	2019		Y	
Self-Empowerment: How to Choose a Mental Health Professional	2020		Y	

Cemetery and Funeral Bureau

For Peace of Mind ... Funeral and Cemetery Arrangements	2012		Y	
Consumer Guide to Cemetery and Funeral Purchases	2013		Y	
Pre-Need Q&A	2013		Y	

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Chiropractic Examiners, Board of

A Consumer's Guide to Chiropractic Care	2015		Y	
About the Board for Chiropractic Examiners	2015		Y	

Contractors State License Board

10 Tips for Making Sure Your Contractor Measures Up	2019		Y	
Mandatory Arbitration Program Guide	2017		Y	
Voluntary Arbitration Program Guide	2017		Y	
A Consumer Guide to Asbestos	2013		Y	
A Consumer's Guide to Filing a Small Claims Court Construction Claim (Fast Facts Sheet)	2018		Online only	
A Consumer's Guide to Filing Construction Complaints	2017		Y	
A Homeowner's Guide to Preventing Mechanic's Liens (Fast Facts Sheet)	2019		Y	
After a Disaster—Don't Get Scammed!	2018		Y	
Before You Dive Into Swimming Pool Construction	2009		Y	
Building a Rewarding Career Protecting California Consumers	2019		Y	
Choosing the Right Landscaper	2016		Y	
Owner-Builders Beware! Know Your Responsibilities	2010		Y	
Terms of Agreement: A Consumer's Guide to Home Improvement Contracts	2012		Y	
Traveling Contractor Scams Tip Sheet	2018		Online only	
What Is a Stop Order?	2018		Y	
What Seniors Should Know Before Hiring a Contractor	2017			
What You Should Know Before You Hire a Contractor	2018			

General Information/Misc.

Department of Consumer Affairs: Who We Are and What We Do	2019		Y	
Senior Scambuster Kit (limit one)	various		Y	
Small Claims Court	2016		Online only	

Household Goods and Services, Bureau of

What You Should Know About Service Contracts	2017		Y	
California Upholstered Furniture and Bedding Laws	2016		Y	
State Licensing Requirements	2016		Y	

Landscape Architects Technical Committee

Consumer's Guide to Hiring a Landscape Architect	2018		Y	
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Medical Board of California

Don't Wait—File a Complaint!	2016		Y	
How Complaints Are Handled	2015		Y	
Information and Services for Consumers	2009		Y	
Most Asked Questions About Medical Consultants	2015		Y	
Questions and Answers About Investigations	2015		Y	

Naturopathic Medicine Committee

A Consumer's Guide to Naturopathic Medicine	2019		Y	
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Optometry, Board of

Focus on Your Eyes: What to Expect at an Eye Examination	2012		Y	
Cosmetic Contacts: Change the Look of Your Eyes Safely and Legally	2012		Y	
California State Board of Optometry: Focus on Consumer Protection	2012		Y	

Pharmacy, Board of

Counterfeit Prescription Drugs: Protect Yourself, Your Family, and Your Pet	2014		Y	
Splitting Pills: Understanding the Benefits and Risks	2015		Y	

Physician Assistant Board

What Is a Physician Assistant?	2013		Y	
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Podiatric Medical Board

Doctors of Podiatric Medicine ... Keep America on the Move	2011		Y	
Information for Consumers	2015		Y	
Information on Advertising	2015		Y	
You Don't Have to Live with Foot Pain: Orthotics Can Help	2008		Y	

Private Postsecondary Education, Bureau for

Success Starts Here	2013		Y	
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Professional Fiduciaries Bureau

Do You Need a Professional Fiduciary?	2014		Y	
Do You Provide Fiduciary Services and Need to Be Licensed?	2014		Y	
What is a Professional Fiduciary?	2015		N	
What You Should Know Before Hiring a Professional Fiduciary	2014		Y	

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Psychology, Board of				
For Your Peace of Mind: Guide to Psychological Services	2014		Y	
Therapy Never Includes Sexual Behavior	2019		Y	
Registered Nursing, Board of				
Enforcement Division	2015		Y	
Protecting California's Health Care Consumers	2015		Y	
Registered Nurses in Recovery	2015		Y	
Respiratory Care Board				
Home Care Brochure	2006		N	
Unlicensed Practice Alert	2006		N	
Security and Investigative Services, Bureau of				
Consumer Guide to Alarm Companies	2015		Y	
Locksmith Consumer Tips	2015		Y	
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board				
Mail Order/Internet Hearing Aids (Info Sheet 5)	NONE		Y	
Structural Pest Control Board				
Questions and Answers About Fumigation	2019		Y	
Questions and Answers About Termites	2019		Y	
Veterinary Medical Board				
Protect Your Pet: Know Your Veterinary Health Care Team!	2009		Y	
What You Need to Know (Info Card)	2009		Y	
Who's Who in the Veterinarian's Office	2009		Y	
Vocational Nursing and Psychiatric Technicians, Board for				
Consumer Protection and the Enforcement Division	2016		N	
Enforcement Division	2016		N	
Protecting California's Health Care Consumers	2016		N	

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